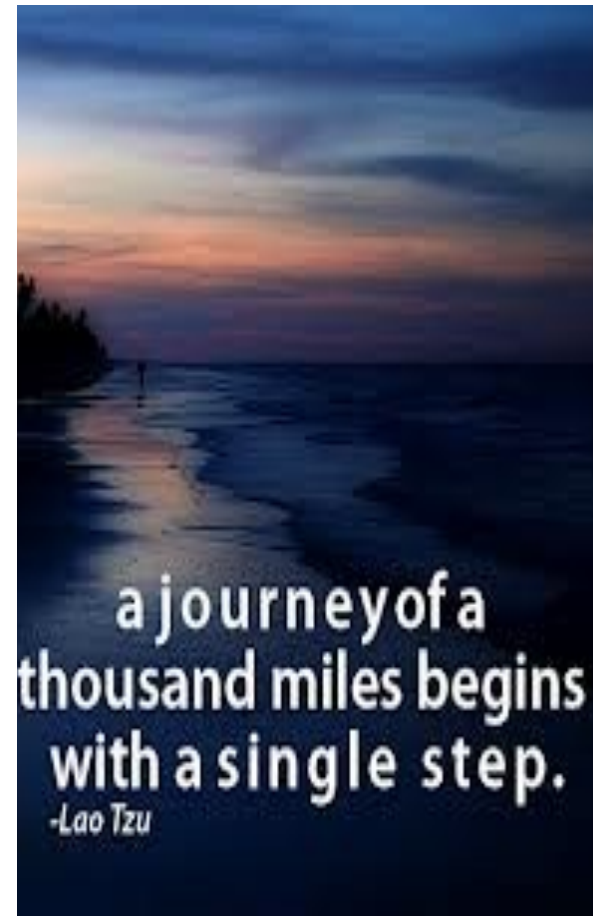




Upon enrollment, Susan's Place participants taking part in our OMH program must meet with a Residential Specialist daily to work on intensive goal planning geared toward attaining greater independence as this is a transitional program. Those accepted to our HUD program are required to meet with a Residential Specialist weekly to work on treatment, employment, education, or permanent housing. Our caring, committed staff provides teaching, guidance, and support.

## About Us

Central New York Services, Inc. (CNYS) is a private, not-for-profit Behavioral Health Organization dedicated to improving the quality of life for individuals and families affected by mental illness and substance abuse. We are privileged to serve our most at-risk community members through outpatient treatment, housing, financial management, forensic mental health, and employment programs. CNYS also offers Medicaid Services Coordination.



## SUSAN'S PLACE:

**A Place of Hope and New Beginnings**





## History

The Susan's Place program is named after the late Susan Holcomb, an Assistant Director of the Onondaga County Mental Health Department who died of cancer in 2004. Holcomb was an ardent advocate for women with mental health issues and understood the challenges they faced struggling to care for children. She wanted to see a housing program developed to address their needs. The program is a unique collaboration between Central New York Services, the Salvation Army, the U.S. Department of Housing and Urban Development, and county and state mental health departments.

The program features 8 Office of Mental Health (OMH) beds and 13 Housing and Urban Development (HUD) beds. Requirements for participation vary slightly among the two programs. For HUD beds, women *must* be referred by one of Onondaga County's women's shelters.

## Office of Mental Health (OMH) Requirements

- Completed SPOA (Single Point of Access) referral
- Verification of Serious and Persistent Mental Illness (SPMI)
- Verification of medication regimen
- Verification of Income (Public Assistance, SSI/SSD, W-2 forms, etc.)
- Active Medicaid
- Must be 18 years of age
- Photo Identification
- Social Security Card
- Benefit Card
- Signed Physician's Authorization from a Medicaid Enrolled Physician
- Individuals with a history of arson and sex offenders are not eligible.



## Housing and Urban Development (HUD) Requirements

- Completed SPOA (Single Point of Access) referral
- Verification of Homelessness
- Verification of Disability of other Diagnosis
- Verification of Income (Public Assistance, SSI/SSD, W-2 forms, etc.)
- Active Medicaid
- Must be 18 years of age
- Photo Identification
- Social Security Card
- Birth certificates and social security cards are required for each child living with the participant.
- Individuals with a history of arson and sex offenders are not eligible.

## Contact Us

**For intake information:**  
**Amber Taylor**, Intake Specialist  
(315) 565-4199 phone  
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[ataylor@cnyservices.org](mailto:ataylor@cnyservices.org)

**For general questions:**  
**Danielle Meyers**, Supervisor  
(315) 214-3363 phone  
(315) 214-3424 fax  
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